



MONSTER JAM FAQ

Friday, April 5th 5pm-7pm

Scout & Dare Pit Party

What tickets do I need for Friday night's Pit Party?

- Scout (Friday night Pit Pass ticket is separate from Saturday event ticket)
- Feld Group Sales (Friday night Pit Pass ticket is separate from Saturday event ticket)
- DARE (Ticket holders will enter by showing their purple event ticket)

Can I purchase a ticket at the Carrier Dome for Friday night's Pit Party?

No, you can purchase Pit Passes and show tickets at the Box Office, for **Saturday's events only**. The Box Office will be open from 8:30am- 7pm on Friday and will re-open at 9:00am on Saturday.

Where do I enter the Carrier Dome?

Gates A, B, C, E will open at 5pm, patrons with disabilities may enter at gates **A & C only**.

Parking Info (Friday Only)

West Campus lots: Stadium, Fine, and Standart. Open at 4pm

Accessible parking (for those with tags signifying a disability or medical condition) is available for Monster Jam upon request. Please see a parking attendant near the Carrier Dome on Irving Ave or Sims Drive.

Pre-Paid Saturday Parking Passes will be accepted

Open Lot Parking is \$20

Irving Garage Parking is \$20

If you are using GPS to navigate to the parking lot please use the following address:

150 Henry St.

Syracuse, NY 13210

Saturday Monster Jam Events

Saturday, April 6th

"Early Access" Pit Party Pass 1:30pm-2:30pm

What tickets do I need for this Pit Party?

You must have an "Early Access" Pit Party Pass to enter the Carrier Dome from 1:30pm-2:30pm. Everyone must also have a Monster Jam event ticket.

Pit Party 2:30pm -5:30pm

What tickets do I need for this Pit Party?

You must have a Saturday Pit Party Pass and a valid Monster Jam event ticket to enter the Carrier Dome.

DARE TICKETS ARE NOT VALID FOR THE SATURDAY PIT PARTY.

Pit Passes can be purchased at the Gate B Box Office location, and at Ticketmaster.com

Monster Jam Main Event 7pm

Can I purchase tickets at the Dome for Saturday's Events?

Yes, The Carrier Dome Box Office is open Monday through Friday 8:30am – 4:30pm

On the day of Monster Jam Saturday April 6th, the main Box Office inside Gate B will be open from 9am – 9pm.

You can also purchase Event tickets at the Carrier Dome Box Office locations outside Gates A, B, C, E starting at 1:00pm.

Credit Cards are accepted at all Box Office locations.

What time do gates open?

All Carrier Dome Gates will be open at 2:30pm

Parking Info

Paid parking is available at Manley and Skytop parking lots. Free shuttle transportation is provided between the College Place shuttle drop off, and Manley and Skytop parking lots.

Main Campus parking lots including: Marion, Harrison, Lehman, UAG and Booth are all open for parking however no shuttle is provided from these lots and garages.

Accessible parking (for those with tags signifying a disability or medical condition) is available in the Skytop parking lot. Free shuttle transportation is provided from the Skytop lot to Gate A of the Carrier Dome.

Open Lot Parking is \$20

Garage Parking is \$25

If you are using GPS to navigate to the main parking lot please use the following address:

621 Skytop Road

Syracuse, NY 13210

WHAT ITEMS ARE PROHIBITED INSIDE THE CARRIER DOME?

Metal Detecting Equipment Will Be In Use

To ensure all guests have a safe and enjoyable visit to the Carrier Dome, fans are not permitted to bring the following items into the stadium. Please leave the following items in your vehicle:

- *POCKET KNIVES*
- *Weapons of any kind*
- *FOOD & BEVERAGES (excluding items needed for health/special reasons)*
- *ALCOHOL of any Kind*
- *BACKPACKS or large purses*
- *Containers/Coolers (including soft sided)*
- *Baby Strollers*
- *Animals(excluding service animals)*
- *Laser Pointers*
- *Noise Makers/ Air Horns*
- *VIDEO Recorders (Including Go Pros)*
- *Cameras w/ lens 6" or greater*

Do I need ear protection?

We highly recommend ear protection, particularly for children that are sensitive to loud noises. At any live sporting event, children or adults may be sensitive to the noise level. Ear plugs and headphones are sold at Monster Jam merchandise stands. You can also bring your own ear protection.

Are cameras allowed in the arena?

Personal experience photography is allowed at all Monster Jam events. **No lens 6" or greater will be permitted.** Video recorders, tape recorders and digital cameras with recording capabilities, including Go Pros are prohibited any time during an event. Any tripod or other photography equipment may not be used or placed in any area of the venue without Monster Jam® issued media credentials.

Do I need to purchase a ticket for my infant child who will sit on my lap for the entire show?

Children under 24 months are admitted free provided they sit on a parent or guardian's lap. Children 2 and over require a ticket.

Are there ATMs inside the Carrier Dome?

There are 3 ATMs in the Carrier Dome located at Gates B, C & M

Can I use tobacco products inside the Carrier Dome?

The Carrier Dome is a smoke and tobacco-free building, including electronic cigarettes. This policy includes all indoor & outdoor areas.

Is there a coat check/bag check?

The Carrier Dome does not provide coat or bag check services. Please plan accordingly.

Are Strollers allowed inside the arena?

Strollers are not permitted inside the Carrier Dome. Please plan to leave these items in your vehicle.

Are wheelchair escorts available?

Complementary wheelchair escorts are available for all events at The Carrier Dome. When you arrive at any of the entrances of the building please alert an Event Staff team member that you would like a wheelchair escort and they will be able to assist you.