MONSTER JAM FAQ

Total Access Pass & Dare Pit Party -Friday, April 7th 5pm-6:30pm

What tickets do I need for Friday night's Pit Party?

Total Access Pass, Scout and Feld Group Sales ticket holders have a separate Friday night Pit Pass ticket. DARE ticket holders will enter by showing their orange event ticket at entry.

Can I purchase a ticket at the Carrier Dome for Friday night's Pit Party?

No, you can purchase Pit Passes and show tickets at the Box Office, for **Saturday's events only**. The Box Office will be open from 8:30am- 7pm on Friday and will re-open at 9:00am on Saturday.

Where do I enter the Carrier Dome?

Gates A, B, C, E will open at 5pm, patrons with disabilities may enter at gates **A & C only.**

Parking Info

West Campus lots: Stadium, Fine, and Standart. Open at 4pm

Accessible parking (for those with tags signifying a disability or medical condition) is available for Monster Jam in the Quad 3 and Arch Strip lots near the Carrier Dome via Irving Avenue or Sims Drive.

Pre-Paid Saturday Passes will be accepted

Open Lot Parking is $20

Garage Parking is $25

For additional parking information and maps visit http://parking.syr.edu/category/lot-directions/

Saturday Monster Jam Events -Saturday, April 8th

Total Access Pass Pit Party 1:30pm-2:30pm

What tickets do I need for this Pit Party?

Only Total Access Pass holders may enter The Carrier Dome from 1:30pm-2:30pm.

Pit Party 2:30pm-5:30pm

What tickets do I need for this Pit Party?

All Pit Party ticket holders may enter after 2:30pm. Everyone must also have a Monster Jam event ticket. DARE tickets are not valid for the Saturday pit party.

Pit Passes can be purchased at all Box Office locations and on the Lower Level Concourse inside the Carrier Dome at Gates B, C, E, F for $10. Only cash will be accepted at the concourse locations.

Main Event 7pm

Can I purchase tickets at the Dome for Saturday's Events?

Yes, you can purchase Event tickets at the Carrier Dome Box Office locations outside Gates A, B, C, E starting at 1:00pm.

The main Box Office will be open from 9am – 9pm, Credit Cards are accepted at all Box Office locations.

Where do I enter the Dome?

All Carrier Dome Gates will be open at 2:30pm

Parking Info

Paid parking is available at Skytop parking lot. Free shuttle transportation is provided to and from main campus and Skytop.

Accessible parking (for those with tags signifying a disability or medical condition) is available in the Skytop lot. Free shuttle transportation is provided from the Skytop lot to Gate A of the Carrier Dome.

Open Lot Parking is $20

Garage Parking is $25

For additional parking information and maps visit http://parking.syr.edu/category/lot-directions/

What items are prohibited inside The Carrier Dome?

Metal Detecting Wands In Use

To ensure all guests have a safe and enjoyable visit to the Carrier Dome, fans are not permitted to bring the following items into the stadium:

Please leave the following prohibited items in your vehicle

- Pocket Knives
- Weapons of any kind
- FOOD & BEVERAGES (exclusive items needed for health/special reasons)
- ALCOHOL of any kind
- BACKPACKS or large purses/ Bags
- Containers/ Cooler (including soft sided)
- Baby Stroller
- Laptops
- Animals (excluding service animals)
- Laser pointers
- Noise makers/ Air horns
- VIDEO Recorders
- Cameras w/ lens 6" or greater

** ABSOLUTLY NO POCKET KNIVES BACKPACKS OR VIDEO CAMERAS **

Do I need ear protection?

We highly recommend ear protection, particularly for children that are sensitive to loud noises. At any live sporting event, children or adults may be sensitive to the noise level. Ear plugs and headphones are sold at Monster Jam merchandise stands. You can also bring your own ear protection.

Are cameras allowed in the arena?

Personal experience photography is allowed at all Monster Jam events. No lens 6" or greater will be permitted. Video recorders, tape recorders and digital cameras with recording capabilities are prohibited any time during an event. Any tripod or other photography equipment may not be used or placed in any area of the venue without Monster Jam® issued media credentials.

Do I need to purchase a ticket for my infant child who will sit on my lap for the entire show?

Children under 24 months are admitted free provided they sit on a parent or guardian's lap. Children over 2 require a ticket.

Are there ATMs inside the Carrier Dome?

There are 3 ATMs in the Carrier Dome located at Gates B, C & M

Can I use tobacco products inside the Carrier Dome?

The Carrier Dome is a smoke and tobacco-free building, including electronic cigarettes. This policy includes all indoor areas.

Is there a coat check/bag check?

The Carrier Dome does not provide coat or bag check services. Please plan accordingly.

Are Strollers allowed inside the arena?

Strollers are not permitted inside the Carrier Dome. Please plan to leave these items in your vehicle.

Are wheelchair escorts available?

Complementary wheelchair escorts are available for all events at The Carrier Dome. When you arrive at any of the entrances of the building please alert an Event Staff team member that you would like a wheelchair escort and they will be able to assist you.